

# SOUTHFAIR RESIDENT NEWSLETTER

## Important Dates to Remember in November

November

### *Election Day*

Early voting came to an end on October 30th. However, November 3rd is election day! For those who are physically unable to enter the polling place without assistance or likelihood of injuring your health, Curbside Voting Service is available.

| SUNDAY | MONDAY | TUESDAY | WEDNESDAY | THURSDAY | FRIDAY | SATURDAY |
|--------|--------|---------|-----------|----------|--------|----------|
| 1      | 2      | 3       | 4         | 5        | 6      | 7        |
| 8      | 9      | 10      | 11        | 12       | 13     | 14       |
| 15     | 16     | 17      | 18        | 19       | 20     | 21       |
| 22     | 23     | 24      | 25        | 26       | 27     | 28       |
| 29     | 30     |         |           |          |        |          |

House Bill 25 ended the ability to allow voters the option of voting a straight party ballot with one selection. In order to vote for other seats, besides the Presidential seat, you would have to come with information on hand. Remember: Every vote matters!

### *Office Closures*

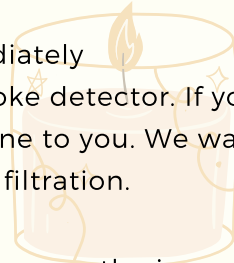
On November 25th and 26th, in observance of Thanksgiving Day, our office will be closed. Please use our after hours maintenance number for emergencies: 214-261-5557

***SouthFair's mission is to provide sustainable housing for low and moderate income families through multifamily, single family, economic development and connectivity of social services for an overall revitalization of the South Dallas community.***

# Winter Apartment Safety Rules

*These rules will help keep everyone safe*

- Keep furniture and curtains away from the heater
- Do not use candles
- Report suspected problems immediately
- Please check your air filter and smoke detector. If you find it is in need of a replacement, just give us a call and we can get one to you. We want to ensure that batteries are still good and that you have maximum filtration.



## *About work orders*

Please continue to submit work orders promptly via email or phone.

- All work orders will be put in que and accessed in 1-2 days depending on nature of the work.
- We request that tenants not be in their units while maintenance completes the work order. If you are unable to leave the apartment, please put on your mask and remain in a separate room while maintenance completes the work order. Staff will wear masks as well.
- Please wear your mask when you are outside your apartment. (i.e. checking the mail, emptying the trash, etc.)
- Continue to wear your masks and practice social distancing when chatting with your neighbors.

# Pay Your Rent Online

*You can now pay without having to stop by our office!*

If you use a credit card, 3% fee will be added to the payment. If you pay by bank draft then there is no extra charge. SouthFair's new Resident Portal can be accessed at this website:

**[http://resident.soufrcdc\\_123824.propertyboss.net/](http://resident.soufrcdc_123824.propertyboss.net/)**

Please note that approval of registration takes 1 business day. So please register prior to planning to pay your rent when using the portal. If you are having trouble with registering for the online payment, please give us a call. We can also help set up recurring payments so your rent is automatically paid each month!

# Tenant Survey

*We asked residents to share how they've been affected by the pandemic.*

Thank you to those who were able to participate; a **gift card is on its way!**



## **SouthFair Staff**

Annie Evans, Executive Director  
Maryann Cuellar, Housing Counselor  
Alfred "Dale" Glaspie, Maintenance  
Grace Feyisetan, Development Assistant

SouthFair's Office: 214-421-1363  
After hours maintenance number for emergencies: 214-261-5557